



3D POLICY

* We accept cancellations of the request within twenty-four (24) hours after the payment is received. After twenty-four (24) hours of the payment, there will be no money refund. The design will be worked within seven (7) to fourteen (14) calendar days once the moodboard has been accepted.

* Once the moodboard is finished, it will be sent to the customer through email or WhatsApp and must respond to us within three (3) calendar days, with any changes or the approval of all the products that will be used to perform the 3D design. The customer has unlimited opportunities to request changes on the moodboard, free of cost. Your satisfaction is our priority.

* Every design includes one (1) change free of cost, on the day of the appointment all the changes that the customer requests will be discussed, and another appointment will be scheduled to provide the customer with the results after the changes requested.

* If the customer wishes to make changes in the second appointment, it can be made for an additional cost, our priority is that you have the bathroom of your dreams, so we will work hard to achieve it.

* Once the design is accepted, the shopping list will be shown, including all the items that appear in 3D, of course, we will have all these products in stock so you can start your construction or remodeling as soon as possible.

* The customer doesn't need to buy all the products that appear on the shopping list. The customer can choose the preferred ones. However, if purchase fifteen hundred (\$1500) dollars or more at the store, the customer will receive up to one hundred (\$100) dollar discount on the purchase.

* The 3D design will be sent through email to the customer so it can be shown to the contractor and the work can be finished according to the specifications discussed with the bathroom stylist.